

## Email Advice Directory

Speciality	<u>Email address for advice</u>	Who monitors?	How often?
Anticoagulation (RAID) advice	<a href="mailto:ac.service@nhs.net">ac.service@nhs.net</a>	Anticoag nurses	Daily
Anticoagulation (prescribing support)	<a href="mailto:doacsupport.ox@nhs.net">doacsupport.ox@nhs.net</a>	Pharmacist with cons overview	Daily
Anticoagulation (RAID) referral	<a href="mailto:ac.referral@nhs.net">ac.referral@nhs.net</a>	Admin	Daily
Allergies (paediatric)	<a href="mailto:oxon.paedsallergyadvice@nhs.net">oxon.paedsallergyadvice@nhs.net</a>	Advice	2x/wk
Biochemistry	<a href="mailto:ClinicalBiochemistry.advice.OUH@nhs.net">ClinicalBiochemistry.advice.OUH@nhs.net</a>	Senior clinical staff	48h
Breast screening	<a href="mailto:oxfordbreast.screening@nhs.net">oxfordbreast.screening@nhs.net</a>	Admin	Daily
CAMHS (North)	<a href="mailto:oxfordhealth.NorthOxfordshireCAMHS@nhs.net">oxfordhealth.NorthOxfordshireCAMHS@nhs.net</a>	Admin + forward	Daily
CAMHS (South)	<a href="mailto:oxfordhealth.SouthOxfordshireCAMHS@nhs.net">oxfordhealth.SouthOxfordshireCAMHS@nhs.net</a>	Admin + forward	Daily
Cardiology	<a href="mailto:oxon.cardiologyadvice@nhs.net">oxon.cardiologyadvice@nhs.net</a>	Consultant	Daily
Cellular pathology	<a href="mailto:CellularPathology.advice.OUH@nhs.net">CellularPathology.advice.OUH@nhs.net</a>	Admin+ forward	Daily
Community Children's nurses	<a href="mailto:oxfordhealth.ccnteam@nhs.net">oxfordhealth.ccnteam@nhs.net</a>	Admin	Daily
Community Children's nurses	<a href="mailto:oxfordhealth.ccnteamreferrals@nhs.net">oxfordhealth.ccnteamreferrals@nhs.net</a>	Admin	Daily
Community phlebotomy	<a href="mailto:oc.cp@nhs.net">oc.cp@nhs.net</a>	Admin	Daily
Contraception Advice	<a href="mailto:ouh-tr.oxfordcontraception@nhs.net">ouh-tr.oxfordcontraception@nhs.net</a>	Admin	Daily
Dermatology	<a href="mailto:oxon.dermatologyadvice@nhs.net">oxon.dermatologyadvice@nhs.net</a>	Consultant	Daily
Diabetes (community diabetes)	<a href="mailto:diabetesdialogue@nhs.net">diabetesdialogue@nhs.net</a>	Diabetes specialist nurse	Daily
Diabetes and lipids (complex diabetic problems)	<a href="mailto:oxon.diabetes_lipidsadvice@nhs.net">oxon.diabetes_lipidsadvice@nhs.net</a> (note underscore)	Spr with Consultant review	48h
Diabetic foot clinic	<a href="mailto:Diabeticfootclinic.ouh@nhs.net">Diabeticfootclinic.ouh@nhs.net</a>	Podiatrist	Daily
Dieticians	<a href="mailto:oxfordshire.communitydietitians@nhs.net">oxfordshire.communitydietitians@nhs.net</a>	Admin + forward	Daily
Dietician (CCG)	<a href="mailto:occg.dietitian@nhs.net">occg.dietitian@nhs.net</a>	Dietician	Daily
Drugs and alcohol (Turning Point)	<a href="mailto:turningpoint.oxon@nhs.net">turningpoint.oxon@nhs.net</a>	Admin + forward	Daily
DVT Service	<a href="mailto:dvt.service@nhs.net">dvt.service@nhs.net</a>	Specialist nurses	Daily

Endocrinology	<a href="mailto:oxon.endocrinologyadvice@nhs.net">oxon.endocrinologyadvice@nhs.net</a>	SpR with Consultant review	48h
ENT (urgent or aural care only)	<a href="mailto:ouh.entreferrals@nhs.net">ouh.entreferrals@nhs.net</a>	Admin + forward	Daily
Eye casualty	<a href="mailto:Oeh.urgentreferrals@nhs.net">Oeh.urgentreferrals@nhs.net</a>	Nurse + forward	Daily
Falls clinic	<a href="mailto:oxon.falls@nhs.net">oxon.falls@nhs.net</a>	Admin + forward	Daily
Gastroenterology	<a href="mailto:oxon.gastroenterologyadvice@nhs.net">oxon.gastroenterologyadvice@nhs.net</a>	Consultant	Daily
Gastroenterology – IBD	<a href="mailto:IBD.advice@nhs.net">IBD.advice@nhs.net</a>	IBD nurses (mainly for patient use)	Daily
Head and Neck Team	<a href="mailto:headandneck.specialistnurses@nhs.net">headandneck.specialistnurses@nhs.net</a>	Specialist nurse	Daily
Haematology (Clinical)	<a href="mailto:Haematologyregistrar.enquiries@nhs.net">Haematologyregistrar.enquiries@nhs.net</a>	SpR + Consult/ review	Daily
Hepatology	<a href="mailto:orh-tr.oxon.hepatologyadvice@nhs.net">orh-tr.oxon.hepatologyadvice@nhs.net</a>	Admin + forward	Daily
Horizon (young people's sexual harm)	<a href="mailto:oxfordhealth.horizon@nhs.net">oxfordhealth.horizon@nhs.net</a>	Admin or clinician	Daily
Immunology (Lab)	<a href="mailto:LaboratoryImmunology.advice.OUH@nhs.net">LaboratoryImmunology.advice.OUH@nhs.net</a>	Consultant	Weekly
Infectious diseases	<a href="mailto:infectiousdiseasesoxford@nhs.net">infectiousdiseasesoxford@nhs.net</a>	Admin + forward	Daily
Medicines advice	<a href="mailto:OCCG.medicines@nhs.net">OCCG.medicines@nhs.net</a>	Pharmacist / dietician	Daily
Menopause	<a href="mailto:menopause@ouh.nhs.uk">menopause@ouh.nhs.uk</a>	Admin/ SpR	Weekly
Microbiology	<a href="mailto:Microbiology.advice.OUH@nhs.net">Microbiology.advice.OUH@nhs.net</a>	SpR / cons	Daily
Neuroradiology*	<a href="mailto:Neuroradiology.secretaries@ouh.nhs.uk">Neuroradiology.secretaries@ouh.nhs.uk</a>	Secretary + forward	Daily
Neuropsychology	<a href="mailto:ouh.oceneuropsychology@nhs.net">ouh.oceneuropsychology@nhs.net</a>	Psychologist	48h
Ophthalmology	<a href="mailto:oxon.eyes@nhs.net">oxon.eyes@nhs.net</a>	SpR / cons	Daily
Orthotics	<a href="mailto:ouh.orthotics@nhs.net">ouh.orthotics@nhs.net</a>	Admin	Daily
Osteoporosis / bone metabolism	<a href="mailto:ox.GPosteop@nhs.net">ox.GPosteop@nhs.net</a>	Specialist nurse	Weekly
Paediatrics	<a href="mailto:Oxon.paediatricadvice@nhs.net">Oxon.paediatricadvice@nhs.net</a>	Consultant	Daily
Pain Clinic	<a href="mailto:oxonpainadvice@nhs.net">oxonpainadvice@nhs.net</a>	Consultant	Daily
Palliative care	<a href="mailto:sobell.advice@nhs.net">sobell.advice@nhs.net</a>	Admin or nurse	Daily
Podiatry	<a href="mailto:Podiatry.oxfordshire@nhs.net">Podiatry.oxfordshire@nhs.net</a>	Admin + forward	Daily
Psychiatry (AMHT) – City and NE	<a href="mailto:oxfordhealth.cityneoxonamht@nhs.net">oxfordhealth.cityneoxonamht@nhs.net</a>	Admin + forward	Daily

Public Health	<a href="mailto:phe.thamesvalley@nhs.net">phe.thamesvalley@nhs.net</a>	Admin + forward	Daily
Pulmonary rehab	<a href="mailto:Pr.referrals@nhs.net">Pr.referrals@nhs.net</a>	Admin + forward	Daily
Radiology	<a href="mailto:Oxon.radiologyadvice@nhs.net">Oxon.radiologyadvice@nhs.net</a>	Admin + consultant	48h
Renal (nephrology)	<a href="mailto:orh-tr.renaladvice@nhs.net">orh-tr.renaladvice@nhs.net</a>	Admin+ consultant	48h
Respiratory medicine	<a href="mailto:oxon.respiratorymedicineadvice@nhs.net">oxon.respiratorymedicineadvice@nhs.net</a>	Consultant	Daily
Rheumatology	Existing patients: <a href="mailto:ouh-tr.rheumatologynurses@nhs.net">ouh-tr.rheumatologynurses@nhs.net</a>  New and Urgent patients: <a href="mailto:rheumatology.noc@nhs.net">rheumatology.noc@nhs.net</a>	Nurse specialists	Daily
Rowan Day Unit (Horton)	<a href="mailto:Rowan.dayunit@nhs.net">Rowan.dayunit@nhs.net</a>	Admin	Daily
Special notes (Out of hours)	<a href="mailto:urgentcaresn@nhs.net">urgentcaresn@nhs.net</a>	Admin	Daily
Speech and language therapy	<a href="mailto:oxfordhealth.adultSLT@nhs.net">oxfordhealth.adultSLT@nhs.net</a>	Admin + forward	Daily
Spinal clinic	<a href="mailto:spine.noc@nhs.net">spine.noc@nhs.net</a>	Admin + forward	Daily
Sports clinic	<a href="mailto:oxsport@ouh.nhs.uk">oxsport@ouh.nhs.uk</a>	SpR	2x/week
STIs	<a href="mailto:ouh-tr.oxfordSTI@nhs.net">ouh-tr.oxfordSTI@nhs.net</a>	Admin	Daily
Talking Space	01865 901222/ <a href="mailto:talkingspaceplus@nhs.net">talkingspaceplus@nhs.net</a>	Admin + forward	Daily
Thrive Tribe (weight loss service)	<a href="mailto:occg.achieveoxfordshire@nhs.net">occg.achieveoxfordshire@nhs.net</a>	Admin	Daily
Tissue viability	<a href="mailto:oxfordhealth.tissueviability@nhs.net">oxfordhealth.tissueviability@nhs.net</a>	Specialist nurse or admin	Daily
Urology	<a href="mailto:oxon.urologyadvice@nhs.net">oxon.urologyadvice@nhs.net</a>	Consultant	Daily
Vascular (critical limb ischaemia)	<a href="mailto:orh-tr.ouhvascularadmin@nhs.net">orh-tr.ouhvascularadmin@nhs.net</a>	Consultant	Weekly

These email addresses have all been recently verified as active with the recipient(s) and timescale of replies as stated in the table. There are other email addresses I am aware of and to whom the test email was sent but I didn't receive a reply. If you have other emails which work, or find any of the above cease to function, please submit them to [occg.primarycarecontracting@nhs.net](mailto:occg.primarycarecontracting@nhs.net)

Please report any delayed responses via DATIX so we can monitor performance of the various advice routes.

**\*Please note that not all of the above emails are NHS.net addresses and caution should be exercised about sharing patient sensitive data with non-secure email addresses.**