

Email Advice Directory

Speciality	<u>Email address for advice</u>	Who monitors?	How often?
ADHD (Oxfordshire ADHD Service)	OxfordshireGPADHDAdvice@oxfordhealth.nhs.uk NB The team aims to respond to routine questions within 14 days or 2 days for urgent requests. [ADHD Service operational hours are Tuesdays to Thursday 9.00am to 5.00pm]	ADHD Clinical Team	Daily (M-Th)
Anticoagulation (RAID) advice	ac.service@nhs.net	Anticoag nurses	Daily
Anticoagulation (prescribing support)	doacsupport.ox@nhs.net	Pharmacist with cons overview	Daily
Anticoagulation (RAID) referral	ac.referral@nhs.net	Admin	Daily
Allergies (paediatric)	oxon.paedsallergyadvice@nhs.net	Advice	2x/wk
Biochemistry	ClinicalBiochemistry.advice.OUH@nhs.net	Senior clinical staff	48h
Breast screening	oxfordbreast.screening@nhs.net	Admin	Daily
CAMHS (North)	Getting help team - OxonCAMHSGHNorth@oxfordhealth.nhs.uk Getting more help team - OxonCAMHSGMHNNorth@oxfordhealth.nhs.uk	Admin + forward	Daily
CAMHS (South)	OxonCAMHSGMHSouth@oxfordhealth.nhs.uk	Admin + forward	Daily
Cardiology	oxon.cardiologyadvice@nhs.net	Consultant	Daily
Cellular pathology	CellularPathology.advice.OUH@nhs.net	Admin+ forward	Daily
Community Children's nurses	ccnteam@oxfordhealth.nhs.uk 01865 902700 https://www.oxfordhealth.nhs.uk/service_descripti on/oxfordshire-childrens-community-nursing/	Admin	Daily
Community phlebotomy	Email TBC 01865 903061	Admin	Daily
Contraception Advice	ouh-tr.oxfordcontraception@nhs.net	Admin	Daily
Dermatology	oxon.dermatologyadvice@nhs.net	Consultant	Daily
Diabetes (community diabetes)	diabetesdialogue@nhs.net	Diabetes specialist nurse	Daily

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Diabetes and lipids (complex diabetic problems)	oxon.diabetes_lipidsadvice@nhs.net	SpR with Consultant review	48h
Diabetic foot clinic	Diabeticfootclinic.ouh@nhs.net	Podiatrist	Daily
Dieticians	Email TBC 01865 904447 for Oxon Community dieticians	Admin + forward	Daily
Dietician (CCG)	occg.dietitian@nhs.net	Dietician	Daily
Drugs and alcohol (Turning Point)	turningpoint.oxon@nhs.net	Admin + forward	Daily
DVT Service	dvt.service@nhs.net	Specialist nurses	Daily
Endocrinology	oxon.endocrinologyadvice@nhs.net	SpR with Consultant review	48h
ENT Urgent New patient referrals (Including Aural Care clinic) only	ouh.entreferrals@nhs.net – [NB this account is not monitored on Weekends or Bank Holidays. Please contact the on-call team via switchboard 0300 304 7777 for Emergencies at these times.]	Admin + forward	Daily
Eye casualty	Oeh.urgentreferrals@nhs.net	Nurse + forward	Daily
Falls clinic	Falls@OxfordHealth.nhs.uk	Admin + forward	Daily
Gastroenterology	oxon.gastroenterologyadvice@nhs.net	Consultant	Daily Mon-Fri
	For time-critical clinical advice (including at weekends) or for same day/next day admissions call switchboard and ask for Gastro SpR on bleep 4084 (or through their mobile)	Oncall SpR/Fellow	Daily Mon-Sun
	John Radcliffe: 01865 277777 or gastro.secretaries@oxnet.nhs.uk Horton: 01295 229029 or hgh.gastroenterology@nhs.net	Secretarial advice re: results + Appointments	Daily Mon-Fri
Gastroenterology - IBD	IBD.advice@nhs.net	IBD nurses (mainly for patient use)	Daily
Gynaecology	gynae.liaison@nhs.net	Consultant	Daily
Haematology (Clinical)	Haematologyregistrar.enquiries@nhs.net (If you need to contact the haematology department directly please use: orh-tr.clinicalhaematology@nhs.net)	SpR + Consult/ review	Daily

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Hepatology	orh-tr.oxon.hepatologyadvice@nhs.net	Consultant	Daily Mon-Fri
	For time-critical clinical advice (including at weekends) or for same day/next day admissions Call switchboard and ask for Gastro SpR on bleep 4084 (or through their mobile)	Oncall SpR/Fellow	Daily Mon-Sun
	John Radcliffe: 01865 277777 or gastro.secretaries@oxnet.nhs.uk Horton: 01295 229029 or hgh.gastroenterology@nhs.net	Secretarial advice re: results + Appointments	Daily Mon-Fri
Horizon (young people's sexual harm)	Horizon@oxfordhealth.nhs.uk 01865 901000 TBC	Admin or clinician	Daily
Immunology (Lab)	LaboratoryImmunology.advice.OUH@nhs.net	Consultant	Weekly
Infectious diseases	infectiousdiseasesoxford@nhs.net	Admin + forward	Daily
Medicines advice	OCCG.medicines@nhs.net	Pharmacist / dietician	Daily
Menopause	menopause@ouh.nhs.uk	Admin/ SpR	Weekly
Microbiology	Microbiology.advice.OUH@nhs.net	SpR / cons	Daily
Neuroradiology*	Neuroradiology.secretaries@ouh.nhs.uk	Secretary + forward	Daily
Neuropsychology	ouh.oceneuropsychology@nhs.net	Psychologist	48h
Ophthalmology	oxon.eyes@nhs.net	SpR / cons	Daily
Orthotics	ouh.orthotics@nhs.net	Admin	Daily
Osteoporosis / bone metabolism	ox.GPosteop@nhs.net	Specialist nurse	Weekly
Paediatrics	Oxon.paediatricadvice@nhs.net For more urgent advice call 01865 757 993 to speak with a senior paediatrician (a virtual switchboard gives the option of choosing the JR or Horton site)	Consultant	Daily
Pain Clinic	oxonpainadvice@nhs.net	Consultant	Daily
Palliative care	palliativecarehub@oxnet.nhs.uk	Admin or nurse	Daily
Podiatry	Podiatry@oxfordhealth.nhs.uk	Admin + forward	Daily
Psychiatry (AMHT) - City and NE	cityneoxon.amht@oxfordhealth.nhs.uk	Admin + forward	Daily
Public Health	phe.thamesvalley@nhs.net	Admin + forward	Daily

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Pulmonary rehab	Pr.referrals@nhs.net	Admin + forward	Daily
Radiology	Oxon.radiologyadvice@nhs.net	Admin + consultant	48h
Renal (nephrology)	orh-tr.renaladvice@nhs.net	Admin+ consultant	48h
Respiratory medicine	oxon.respiratorymedicineadvice@nhs.net	Consultant	Daily
Rheumatology	Existing patients: ouh-tr.rheumatologynurses@nhs.net New and Urgent patients: rheumatology.noc@nhs.net	Nurse specialists	Daily
Rowan Day Unit (Horton)	Rowan.dayunit@nhs.net	Admin	Daily
Sexual Health Service	SexualHealthSeniorPOC@ouh.nhs.uk NB Please do not include patient details as this email address is not 100% secure)	Admin monitor Consultant or clinician respond	Daily 2 days
Special notes (Out of hours)	UrgentCareSN@OxfordHealth.nhs.uk TBC	Admin	Daily
Speech and language therapy	AdultSLT@oxfordhealth.nhs.uk TBC	Admin + forward	Daily
Spinal clinic	spine.noc@nhs.net	Admin + forward	Daily
Talking Space	01865 901222/ _ TalkingSpacePlus@Oxfordhealth.nhs.uk	Admin + forward	Daily
Thrive Tribe (weight loss service)	occg.achieveoxfordshire@nhs.net	Admin	Daily
Tissue viability	TissueViability@OxfordHealth.nhs.uk TBC	Specialist nurse or admin	Daily
Urology	oxon.urologyadvice@nhs.net	Consultant	Daily
Vascular (critical limb ischaemia)	orh-tr.ouhvascularadmin@nhs.net	Consultant	Weekly

These email addresses have all been recently verified as active with the recipient(s) and timescale of replies as stated in the table. There are other email addresses I am aware of and to whom the test email was sent but I didn't receive a reply. If you have other emails which work, or find any of the above cease to function, please submit them to occg.plannedcare@nhs.net.

Please report any delayed responses via DATIX so we can monitor performance of the various advice routes.

*Please note that not all the above emails are NHS.net addresses and caution should be exercised about sharing patient sensitive data with non-secure email addresses.