

## WHICH PHARMACIES ARE PARTICIPATING IN THE SCHEME?

You can get advice and treatment as part of the scheme from the following pharmacies:

### **Cox and Robinson**

South Bar House  
Banbury  
Oxfordshire  
OX16 9AD

### **Knights Pharmacy**

Unit 2, Burchester Place  
Grimsbury  
Banbury  
Oxfordshire  
OX16 3WT

### **Cross Pharmacy**

10 Horsefair  
Banbury  
Oxfordshire  
OX16 0AH

### **Superdrug**

34-35 Castle Quay  
Cherwell Walk  
Banbury  
OX16 5UN

### **Frosts Pharmacy**

Hardwick Shopping Centre  
Ferriston  
Banbury  
Oxfordshire  
OX16 1XE

**Remember, many pharmacies are open late nights and weekends.**



**Oxfordshire  
Clinical Commissioning Group**

# Minor Ailments Scheme

*Making it easier for patients in Banbury to access health advice and treatment.*



**Oxfordshire  
Clinical Commissioning Group**

Jubilee House  
5510 John Smith Drive  
Oxford Business Park South  
Oxford OX4 2LH

# Minor Ailments Scheme

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## WHAT IS THE MINOR AILMENTS SCHEME?

This is a scheme, available in parts of Oxfordshire, which offers patients access to health advice and treatment from their local pharmacy. The scheme means you may not need to wait for an appointment to see your doctor. Instead you can choose to go to a pharmacy for advice and treatment. Pharmacists are experts in medicines, can offer advice on minor ailments/illnesses and advise whether you need to see a doctor.

## WHO CAN USE THE SCHEME?

To use the service you must be registered as a patient at Windrush Surgery, Woodlands Surgery, Banbury Health Centre or West Bar Surgery

You must also be entitled to free prescriptions. All exemptions are valid; examples include age, income and medical exemptions.

If you are not sure whether you are entitled to free prescriptions, please speak to a pharmacist who will be able to advise you.

## HOW MUCH DOES IT COST?

This service is free. You will not be asked to pay for the advice or treatment.

## HOW DOES THE SCHEME WORK?

Before you can use the service you must pick up a Minor Ailments Scheme booklet from the GP receptionist. You can then use it at one of the pharmacies listed overleaf when you need advice or treatment.

You don't need an appointment at the pharmacy. Just show them your booklet and you will be offered a consultation about your condition – this may be with the pharmacist, or with a trained member of the pharmacy team. They will give you advice, and if appropriate a treatment.

Not everyone will need medication; the pharmacist will advise on the most appropriate treatment plan. Any treatment given will be noted in your booklet. Each time you wish to use the scheme you must bring your booklet with you, so please be careful not to lose it.

Please note:

- Medicines will ONLY be supplied when you have a current condition in need of treatment.
- Any medication supplied to you must only be used to treat yourself.

## WHAT WILL THE PHARMACIST ASK ME?

You will be asked about your symptoms and any other medication you may currently be taking. This is to make sure that any medicines you may be given are suitable for you. Any details you give to your pharmacist are confidential.

The pharmacist will also tell you the best way to take the medicine and of any other possible ways to manage your ailment.

## WHAT CONDITIONS CAN BE TREATED?

The scheme has treatments available for the following conditions:

Indigestion	Ringworm
Constipation	Thrush
Diarrhoea	Cold Sores
Haemorrhoids	Threadworms
Mouth Ulcers	Head Lice
Teething	Scabies
Oral Thrush	Cystitis
Hay Fever	Acne
Sore Throat	Eczema / Allergy
Pain	Itchy/Flaky Scalp
Headache	Eye Infection
Travel Sickness	Ear Wax
Athlete's Foot	

## WHAT IF THE PHARMACIST CAN'T TREAT MY SYMPTOMS?

The pharmacist may suggest you make an appointment with your GP if they are unable to offer treatment. This might be because your illness is not treatable through the scheme, or because the medicine available through the scheme is not right for you.

You can use this scheme and still see your doctor if needed.